



ASHLAND HEALTH CENTER  
**TRANSPORTATION SERVICES KANCARE**

### **United Health Care “UHC”**

Call: 877-796-5847

- Minimum 3 business day notifications needed
- Friends & Family can drive and get reimbursed mileage but must be pre-approved.
- Patients need to make sure their policy has transportation coverage. Call the number on the back of the card to ask the representative.
- UHC uses Modivcare, see details below

### **Sunflower: SafeRide**

Call: 877-917-8162 or Sunflower Customer Service 877-644-4623

- Minimum 3 business day notifications needed
- Friends & Family can drive and get reimbursed mileage but must be pre-approved.
- Patients need to make sure their policy has transportation coverage. Call the number on the back of the card to ask the representative.
- Limited to 125-mile extension one way
- Longer Trips can be pre-approved if needed, ask when you call
- Children who are under age 17 must have an adult ride with them

### **Healthy Blue: Access2Care**

Call: 833-270-2254

- Book online: <https://access2care.com/>
  - Minimum 2 business days' notice
- Friends & Family can drive and get reimbursed mileage but must be pre-approved. ask the Call Center Associate
- When you call to schedule a trip, have these things ready:
  - Your Medicaid or Member ID number
  - Your first and last name
  - Your home address including the ZIP code for the pick-up
  - The name, address, and ZIP code for the healthcare provider you'll see
  - The date and time of your healthcare appointment

### **Modivcare:**

Call: 866-697-0496

- Book online: <https://www.mymodivcare.com/book-now>
- Download their app from Google Play or Apple App store
  - App is available in Spanish
- Minimum 3 business days' notice
- Non-emergency medical transport
- Limited to 125-miles for 21 years of age or older
- Limited 250-miles for 20 years of age or younger
- Longer Trips can be pre-approved if needed, ask when you call
- ❖ Call and ask if your insurance provider is accepted as some other insurance other than Medicaid is accepted!
- ❖ They are hiring transport drivers
  - <https://www.modivcare.com/transportation-providers-contact-us/#Apply>